



YOUR HEALTHY AND SAFETY ARE IMPORTANT TO US

We look forward to seeing everyone back in person at RTO World 2021! As we plan the event, we are actively consulting CDC guidance and collaborating with our event venues and vendors to take precautions against the spread of COVID-19. We are monitoring the recent emergence of delta variant cases and updating our policies and precautions accordingly.

The RTO World Planning Committee and Staff are working to create a safe, comfortable environment for you to reconnect with the industry at this year's live event.

SANITATION AND CLEANING PROTOCOLS

The Tampa Convention Center holds [GBAC STAR accreditation](#) for implementing the most stringent protocols for cleaning, disinfection, and infectious disease prevention in its facility. All common areas, restrooms, and touch points receive continuous cleaning and frequent sanitation.

All meeting rooms, the exhibit hall and registration will receive electrostatic fogging and disinfecting of tables overnight. Additionally, meeting rooms will be cleaned and disinfected between events when time allows.

As you enjoy friendly competition at Splitsville Southern & Social during the Tampa Experience Party on Tuesday, staff will actively be sanitizing gaming elements between uses. Shoe covers will be available to limit contact with staff and shared bowling shoes.

HAND HYGIENE OPTIONS

Hand sanitizer stations will be available at multiple locations throughout the event, in addition to hand washing access in restrooms. We encourage all attendees to exercise proper hand hygiene to reduce the risk of COVID-19 surface transmission. Please consider an elbow-shake or a wave instead of a handshake or a hug as you greet each other at this year's event.

PERSONAL PROTECTIVE EQUIPMENT

Masks are available at Registration on Level 2. Face masks are recommended by the CDC for anyone who has not received the COVID-19 vaccine. We recommend that those attending the convention be vaccinated. RTO World Planning Committee & Staff will follow CDC and local government guidelines at the time of the show.

CDC Guidelines for those who are vaccinated:

To reduce the risk of being infected with the Delta variant and possibly spreading it to others, wear a mask indoors in public if you are in an area of substantial or high transmission.



PHYSICAL DISTANCING

We encourage you to practice social distancing throughout the event. Seating throughout the event has been spaced as much as possible. Outdoor spaces have been added to many evening events to provide more space for distancing. Avoid handshaking and hugs, and consider elbow bumps instead.

FOOD & BEVERAGE

Catering providers at all event venues have been trained on safe food preparation and service practices. All food items will be served, instead of self-service. Service staff will be following enhanced hygiene procedures.

Water dispensers will be available throughout the event if you would like to bring your own refillable water bottle.

POTENTIAL CHANGES

The above measures are in effect as of August 21, 2021, and subject to change leading up to the event. We will not eliminate any precautions but may enforce stronger restrictions as CDC or local health officials change requirements.

Text *RTOW2021* to (512) 714-2924 to stay informed of any conference updates.

HEALTH SCREENING

If you begin to feel unwell, are notified of recent exposure to COVID-19, or experience any of the following symptoms, please do not attend the event. Proceed to a nearby rapid testing facility (*find options on page 4*) to get tested for COVID immediately and notify info@rtohq.org if you receive a positive test result after attending any part of the event.

- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

Look for emergency warning signs for COVID-19. If you or someone is showing any of these signs, seek emergency medical care immediately:

- Trouble breathing



- Persistent pain or pressure in the chest
- New confusion
- Inability to wake or stay awake
- Pale, gray, or blue-colored skin, lips, or nail beds, depending on skin tone

FIRST AID

An EMS paramedic will be onsite at the Tampa Convention Center. Find an RTO World staff member to reach the onsite paramedic in the event of a medical emergency.

A first aid kit for minor injuries and a no-touch forehead thermometer will be available at Registration on Level 2.

NEARBY MEDICAL SERVICES

Hospital (24-hour Emergency Room)

[Tampa General Hospital](#)

1 Tampa General Circle, Tampa, FL 33606

Urgent Care Clinic

[TGH Urgent Care by Fast Track](#)

564 Channelside Drive, Tampa, FL 33602

Phone: (813) 925-1903

Open 7 Days/Week, 8 AM – 8 PM

Pharmacy

[Walgreens](#)

315 W Platt St, Tampa, FL 33606

COVID Rapid Testing

[Walgreens COVID Testing](#) (Drive Thru Only)

315 W Platt St, Tampa, FL 33606 (4 blocks)

[Tampa Bay Concierge Doctor](#)

201 E Kennedy Blvd, Suite 415, Tampa, FL 33602 (5 blocks)

Phone: 813-773-6715

Hours: Monday-Thursday, 10 AM – 6 PM

USEFUL LINKS

[CDC Mass Gatherings Guidelines](#)

[Tampa Convention Center Commitment](#)



[Tampa Government COVID-19 Response Updates](#)
[US Health & Human Services – Find Free COVID-19 Testing Near You](#)