2019 Heartland of America Regional Trade Show and Seminar

We would like to invite dealers to attend the 15th Annual, Heartland of America Regional Trade Show and Seminar at the Lodge of Four Seasons Resort in Lake Ozark, Missouri. This trade show is for the dealers in Arkansas, Illinois, Iowa, Kansas, Kentucky, Oklahoma, Tennessee and Missouri. Of course, dealers in other states are more than welcome to attend. The states planning this trade show want to make this trade show a fun and successful investment for those attending. This show is directed at the store management level and will let owners and managers alike see all of the latest products. MRDA is dedicated to making the 2019 trade show the biggest and best ever. Please join us in that celebration. We want to thank APRO for helping to sponsor this trade show.

\Leftarrow Trade Show \Rightarrow

This year's show will include up to 70 booths with an opportunity to meet factory representatives and talk to your local and regional distributors. Come and see what is new and exciting in the Rent-To-Own Industry. A Vendor Showcase Reception will be held on Tuesday, June 11, 2019 from 5:00 PM to 6:30 PM. The official Trade Show will be on Wednesday, June 12, 2019 from 2:00 p.m. until 7:00 p.m. with the Welcome Cocktail Reception starting at 4:30 P.M. and the dinner to follow at 7:30 PM. An additional benefit of attending is trade show specials by the exhibiting vendors that will be available on orders placed at the trade show ONLY. Be certain to look for the signage in the booths of the vendors offering these "specials". Check out the sign that will be posted during events for the sponsors of those events and go by their booth to thank them.

PRODUCT TRAINING TOPICS – There will be two (2) product training sessions on Thursday, June 13, 2019. <u>Dealers will have name tags with a number so they know which sessions they will be attending during which time period from the chart provided.</u> Each dealer will attend both product training sessions. The companies that will have product trainings and a description of their trainings are: (1) Ashley Furniture: This training will consist of information on latest style trends in the RTO industry, features and benefits, and touch up and repair demonstrations training on furniture and show stores how they can dress up their products with some basic accessories. (2) O'Rourke Sales - LG Electronics: This updated training will focus on the features and benefits of OLED and 4K TV. There will also be a discussion and demonstration of LoudR Audio, in addition to learning about Reach LG online Training and LG Warranty information.

KEYNOTE PRESENTATION –SEMINAR TOPIC – "Employee Sales". This sales presentation will NOT talk about Radio, TV, Email, Marriage Mail, EDDM, Etc. It is Grass Roots Sales generated by store staffing. Learn how to generate more sales, with little to no cost, from customers you already have or have had in the past using techniques and methods you may not have thought of.

SPEAKER –Todd Homberger started his RTO/Rental Purchase career in 1995. In the 24 years since starting his career, Todd has held and excelled in all operational and executive positions from Store Manager to Chief Operating Officer, and as a Franchise Owner. He started Preferred Sales and Leasing (Buddy's Home Furnishings) 11 years ago in Oklahoma and owns 6 of these stores in addition to partnering in 3 other Buddy's Franchise companies. He also owns a RNR store with another scheduled to open this summer.

4 Man Golf Scramble

Register now for the 4-man golf scramble to be played at "The Cove" golf course at the Lodge of Four Seasons Resort on Wednesday, June 12, 2019. Starting time is 8:00 a.m. Limited to 44 players. After limit is reached, players will be placed on a waiting list. Cost is \$75 per player if registered before 5/15/19, which includes cart. On and after 5/15/19, the price is \$85. We would like to thank Central File Marketing for sponsoring the trophies. A lunch ticket will be given to each golfer to be used at the golf course. Anyone needing to rent golf clubs should do so early to make certain they are available by calling the Golf Shop at 573-365-8532. They can answer your questions about availability, reserving them and pricing.

Bass Fishing Tournament

Interested in catching that big bass. Then consider entering the bass fishing tournament at 7:00 a.m. on June 12, 2019 at the Resort Boat Dock. The only requirements are having a fishing license and access to a boat. If you don't have a boat, consider hiring a fishing guide. To hire a guide, contact Blanksbass Guide Service at 573-280-1455, if no answer, leave a message. You will receive a call back within one day. The cost is \$300.00 per boat, whether it is one or two anglers. Two anglers is the maximum per boat. It is recommended that if you are interested in hiring a fishing guide, that you should do it as soon as possible as fishing guides are very limited. IF HIRING A GUIDE, IT MUST BE THROUGH BLANKSBASS SERVICE. You can cancel later if necessary. Information will be sent later to those who sign up for the fishing tournament. We would like to thank RentDirect Nationwide for sponsoring the trophies and Ashley Furniture and Expert Warehouse for helping to sponsor the fishing shirts.

Registration and Fee

Advance registration is requested and suggested. This will help avoid unnecessary delays upon arrival. Fees may be paid by check or by using your VISA, MASTER CARD, DISCOVER or AMERICAN EXPRESS. If paying by check, make check payable to MISSOURI RENTAL DEALERS ASSOCIATION. You may also register by calling (573) 489-0622 (cell) or scan and email your registration form to steineraa@aol.com and charging the registration fee to any of the above-mentioned credit cards. Each dealer member company of their state's RTO Association will be given a free registration for one (1) dealer. Dealers must be a member of their state's RTO Association to also receive the registration discount fee. Those dealers that just want to attend the Vendor Showcase on Wednesday, may do so for FREE. Meal tickets for the other functions may be purchased individually. You may also indicate and pay for a specific number of dealers and guests, but submit their names by May 29, 2019. In addition, the MRDA is offering to first time member companies and/or member companies that have not been in attendance at the MRDA trade show within the past 2 years, one (1) free hotel room night per company.

Lodging

Participants should make their own hotel arrangements. The Lodge of Four Seasons Resort (888/265-5500 or 573/365-3000) is holding a limited block of rooms for the Heartland of America Regional Trade Show and Seminar until May 12, 2019. After May 12, 2019, rooms will be reserved on a space available basis only. The room rate is \$133 per night, plus tax for one to two persons per room. You can make your reservations on line by using the online link as follows: https://reservations.travelclick.com/17336?groupID=2407669

Refunds

Full refund of fees minus a \$15 processing fee will be made if **WRITTEN** notice of cancellation of registration is received by May 22, 2019. Half of the registration fee minus the processing fee will be made after this date. No refunds will be made unless **WRITTEN** notice of cancellation is received prior to the opening date of the trade show. FOR GOLF: Cancellations must be received prior to May 15, 2019 in order to receive a full refund. After this date, NO refunds will be given as per the golf club.

← Tentative Itinerary ⇒

Tuesday, June 11th

5:00 PM to 6:30 PM

9:00 AM to 5:00 PM Vendor booth set-up

Early Registration for Dealers Welcome Reception – Exhibit hall

Wednesday, June 12th

| 7:00 AM | Bass Fishing Tournament – Lodge of Four Seasons Resort Boat Dock (Fishing License & |
|--------------------|---|
| | access to boat NEEDED)(See "Bass Fishing Tournament" for fishing guide information) |
| 8:00 AM | Golf Tournament, "The Cove" at Lodge of Four Seasons Resort (Shotgun Start) |
| 9:00 AM to 2:00 PM | Additional Vendor set-up time |
| 1:00 PM to 6:00 PM | Registration - Exhibit Hall - Rooms will not be available until after 4:00 PM |
| 2:00 to 7:00 PM | Vendor Showcase with Cocktail Reception in Exhibit Hall |
| | *** Casual Dress*** Drawing for attendance prizes |
| 7:30 PM | Dinner - Marbella Ballroom B** Casual Dress** |
| 9:00 PM | Awards Presentation – Marbella Ballroom B |

After dinner party continues in the HK's lounge or Fire & Ice Patio bar.

Thursday, June 13th

| 7:00 AM to 8:00 AM | Buffet Breakfast – (Casual Dress) – Marbella Ballroom |
|----------------------|--|
| 8:15 AM to 9:00 AM | Product Training – 1st Session |
| 9:15 AM to 10:00 AM | Product Training – 2nd Session |
| 10:15 AM to 11:45 AM | Keynote Presentation |
| 12:00 PM to 1:15 PM | Box lunch, PAC raffle drawings & adjournment – Marbella Ballroom B |
| 1:30 PM to 2:15 PM | MRDA Annual Business Meeting (Election of Officers and Board) |
| 2:25 PM – 3:15 PM | Optional State Association Meetings |
| | |



2019 Heartland of America Regional Trade Show & Seminar Registration Form June 11-13 • Lodge of Four Seasons Resort • Lake Ozark, Missouri

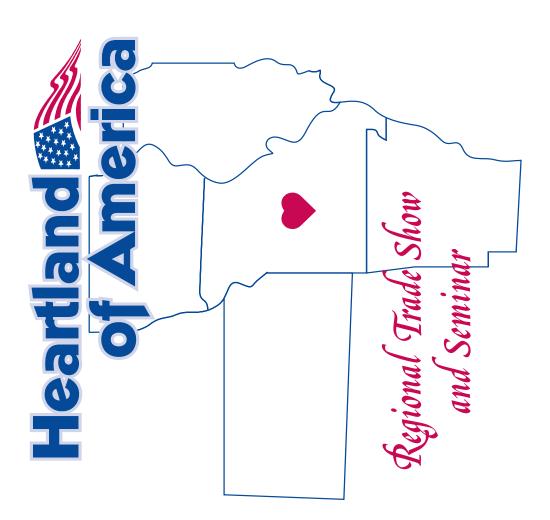
Please print or type-one (1) form per registrant & spouse/guest. (Please note: personal guest is defined as "significant other" or immediate family member) You may photocopy this form. A written confirmation will be sent to you prior to the Trade Show. If your registration is received after June 3, 2019, it will be treated as an on-site registration and no confirmation will be sent.

| Last Name: | First name (for badge): | | |
|--|---|---|--|
| Spouse/Guest-Last Name: | First name (for Badge): | | |
| Company name: | | | |
| Company address: | | | |
| | FAX: | | |
| Member e-mail address: | | | |
| If you have any special need(s) including dietary? (Exp | olain): | | |
| NOTE: Exhibitors should not use this form, as they will will be allowed at any social function or on the trade state that the trade show call (573) 489-0622 or e-mail steinera. | how floor by non- | exhibiting vendors. For information on exhibiting | |
| Full registration includes Tuesday Reception & Dina product training presentations, and entrance to exhibit all meal events. | L REGISTRATION ner Wednesday and Thall. Golf Tourna | nd drink tickets, Breakfast Thursday and breaks, | |
| If your registration is postmarked: | BEFORE May 15, 2019 | May 15, 2019 OR AFTER | |
| Member Dealers/Employees | \$ 35.00 | \$ 50.00 | |
| Member/Employees' Spouse/Guest | \$ 35.00 | \$ 50.00 | |
| One (1) Free Member Dealer per Organization | FREE | ☐ FREE | |
| Non-Member Dealers/Employees | \$100.00 | \$150.00 | |
| Non-Member Dealers/Employees' Spouse/Guest | \$100.00 | \$150.00 | |
| Attending Vendor Showcase ONLY | FREE | FREE | |
| Golf Tournament | \$ 75.00 | \$ 85.00 | |
| Golf Tournament: "2019 Heartland of America Golf "The Cove" golf course at the Resort. Cost is \$75.00/pl | | | |
| Player's Name | rer's Name Handicap or Average Score | | |
| ADD ALL FEES DUE AND ENTER TOTAL HERE: | | TOTAL \$ | |
| ☐ Yes, I (we) will attend the Welcome Reception on Ju | ne 11, 2019. (Pleas | se indicate for food purpose) | |
| lacksquare Yes, sign me up for the Bass Fishing Tournament or | June 12, 2019. SF | HIRT SIZE: | |
| lue Yes, I (we) will attend the Box Lunch on June 13, 20 | 19. (Please indicat | e for food purpose) | |
| $\hfill \square$ Yes, I have indicated the number of dealers and gue | ests above and <u>wil</u> | l send in their names by May 29, 2019. | |
| ☐ Check enclosed. Mail completed application with polynorth, Rotonda West, Florida 33947. (NOTE: NEW M | | | |
| CREDIT CARD PAYMENT: Please charge my U | SA 🖵 MASTER | CARD 🗖 DISCOVER 📮 AMERICAN EXPRESS | |
| Account Number | | Expiration Date | |
| Signature | | Verification Code (3 or 4 digits) | |

You may register by calling 573-489-0622 or <u>scan registration form and email to steineraa@aol.com</u> and charging the fee to your VISA, MASTERCARD, DISCOVER or AMERICAN EXPRESS.

Heartland of America Regional Trade Show and Seminar 224 Rotonda Blvd. North Rotonda West, Florida 33947

Register Now!



June 11-13, 2019

The Lodge of Four Seasons Resort Lake Ozark, Missouri